



## **Frequently Asked Questions: Before-Care/ Elective Programs**

For more information, please email us at [info@bgcnr.org](mailto:info@bgcnr.org) or call 914-235-3736.



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### **ELECTIVES**

#### **Who do I contact if I have questions/issues regarding registration on Active?**

Contact our main office at 914-235-3736 should you have a problem registering. Please bear with us; we respond to inquiries in the order they are received.

#### **Why was my child waitlisted even though online registration was open just a few minutes?**

Unfortunately, this happens often. Our electives program is very popular and classes fill within a few minutes after registration is live. We encourage parents/caregivers to connect to Active at 8:00 a.m. sharp.

#### **Who do I contact with general questions regarding the electives program prior to the start of the session and while it's in progress?**

Send any inquiries to our program coordinator, Andrea Torres, at [atorres@bgcnr.org](mailto:atorres@bgcnr.org).

#### **If my child(ren) is enrolled in the BGCNR after-school program, may we register for the electives program as well?**

Yes, our electives program is open to all BGCNR members.



## **Since my child is already enrolled in the BGCNR after-school program, is there a discount or pro-rated price for electives courses?**

No. Although both are BGCNR programs, each is structured differently and vary in cost. We are unable to substitute one program cost for another nor can we offer pro-rated pricing or discounts.

## **What if my child does not enjoy the electives course?**

BGCNR will refund the course fee for weeks 2 through 8 if you withdraw your child(ren) from the course after the first class. We will not offer a refund if your child(ren) attends additional classes - to receive a refund, you must contact our electives program coordinator within the first week of the session. No exceptions will be made beyond this time frame.

Please note that, if dropping a class, your child may transfer into another course only if it's open/has no waitlist. Please speak with our program coordinator about available options.

## **How are courses, grades, and days of the week selected for our school?**

Courses are scheduled based on parent feedback and collaboration with school principals and PTAs. Schedules and grade selections are based on availability of program facilitators, with the approval of school administrations.

## **When will I receive information regarding my child's afterschool destination/pick-up location?**

Typically, we provide program/logistics details about one to two weeks before classes begin. Please note that, if we don't reach minimum class size, a course may be canceled. You will be notified of the cancelation with sufficient time to make alternative plans. At the start of each session, we're hopeful all courses will reach minimum enrollment.

## **Do you provide transportation home when the class ends?**

Transportation is offered by the City School District of New Rochelle. To arrange bus transit for your child(ren), you must complete the district's late bus form at the time of your registration. If we do not receive a form, your child(ren) will not have an assigned bus route home.

BGCNR is not responsible for lateness or unexpected changes in bus service. We strongly recommend you plan an alternative pick-up solution; recently, the bus company often has been late in dropping off children (according to recent parent surveys).



## **BEFORE-CARE PROGRAM**

### **What are the before-care program hours?**

Our program runs from 7:00 a.m. through the start of the school day. Parents may drop off children any time after 7:00 a.m.

### **Are walk-ins allowed?**

Unfortunately, no. To attend the program, students must be enrolled via our registration system, ConnectbyCare. You may register online via our website.

### **What are the program options?**

We offer parents the option of purchasing a month of dates for a reduced rate of \$7.50/day, or purchasing specific dates if they need occasional care, or only on certain days (at a rate of \$10.00/day). If you are selecting a specific date, you may register during the night before and until 5:00 a.m. on that day. Please note that all children must be registered for before-care in advance. If not listed on our attendance sheet, they will be denied entry.

### **Do you offer before-care when school is delayed due to inclement weather?**

If school is delayed due to bad weather, we will not offer before care that day, as school facilities will be closed. Please note that your ConnectbyCare account will be credited for any closures due to weather.